

DIVIDE AND CONQUER

Anatomy of a Billion Dollar Trial Team



HAMILTON | WINGO, LLP



Our HW Team



Chris Hamilton



Ray Khirallah



Allie Hallmark



Grant Boston



Daphne Grier-Payne



Rosa DeMauro



Paul Wingo



Anne Hamilton



Our Teammates



Brad Jackson



Doug Alexander



Kellye Raymond



Lisa Blue



Tim Grace



Brett Lane

TOO MANY CHANCES

**How a [Fortune 100 Company]
Negligently and Recklessly
Caused the Death of Customer
Betty Thomas**

Opening Statement



Opening Statement



Irving Police Detective



Company Supervisor





Vingo hugs Betty Thomas' daughters (from left) Cheryl Goff, Charlotte Glover, and Cynthia Ringness following the George L. Allen Sr. Courts Building in Dallas on June 8. (Tom Fox / Staff Photographer)



Defense Expert Witness



Workplace Violence Prevention: *Focusing on Employees*

OUTSIDE THE WORKPLACE: *The Employee*

- Physical problems (employee dealing with chronic pain issues)
- Mental health issues
- Financial difficulties (e.g., bankruptcy)
- Marital or relationship issues (e.g., separation, divorce)
- Caring for a sick relative or elderly parent
- Concerns about childcare
- Alcohol or drug abuse
- Reacting to uncontrollable events (e.g., the pandemic)

RED
FLAGS



Message

From: Holden, Roy J [/O=CHARTER COMMUNICATIONS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=EB8C25A2FBF34E73ACBF8B030FF16090-H]
Sent: 12/4/2019 10:59:31 AM
To: King, Vashon [vashon.king@charter.com]
Subject: Question

Did you every figure out if you could help me with some money until I get paid

Roy Holden | Field Technician | 4694012233 (c)1565 Chenault St. | Dallas, TX 75228



Vashon King



Angel Grizzle



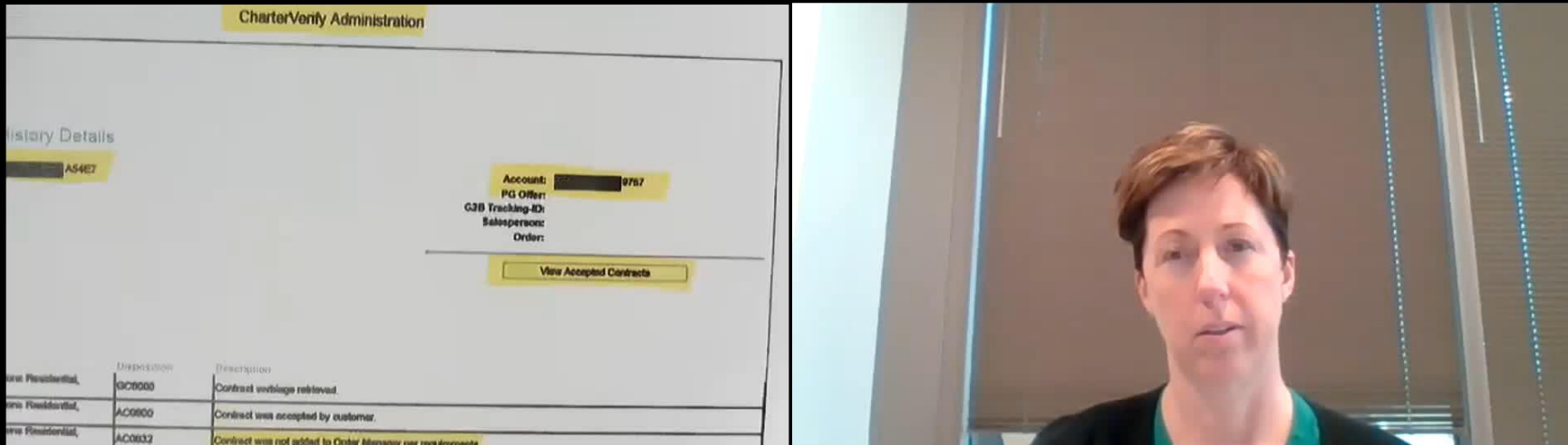
Jane Rhodes

Company Corporate Rep.



NO MORE CHANCES

**How to Protect Innocent Customers
from Violence Inside Our Homes**



The image shows a split-screen view. On the left is a screenshot of the 'CharterVerify Administration' web interface. It displays 'History Details' for account AS487, with fields for Account, PG Offer, G3B Tracking ID, Salesperson, and Order. A 'View Accepted Contracts' button is visible. Below this is a table with columns for Disposition and Description.

	Disposition	Description
Pre-Residential	GC0000	Contract voidage relieved
Pre-Residential	AC0000	Contract was accepted by customer.
Pre-Residential	AC0032	Contract was not added to Charter Manager per request.

On the right is a video call with Christine Flores, a woman with short brown hair wearing a green shirt, in an office setting with windows in the background.

Closing Statement



Closing Statement



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